



Storm-Ready Heat Pump Protection Checklist

Your Daikin heat pump is built to handle Atlantic Canada's toughest weather. Use this checklist as a guide to help protect your system during storms and ensure it's ready to keep your home comfortable year-round.

Before the Storm

- Clear the area around your outdoor unit:** Remove loose objects such as lawn furniture or toys that could blow into your heat pump.
- Trim vegetation:** Cut back shrubs or branches within 2–3 feet of the outdoor unit.
- Secure the unit:** Check that your heat pump is firmly mounted. If on brackets or a stand, ensure bolts and fasteners are tight.
- Check drainage:** Make sure your unit's drainage is clear, so heavy rain or snowmelt won't pool around it.
- Pre-set your comfort levels:** If a power outage is expected, cool or heat your home in advance so the temperature holds longer.
- Protect from snow/ice:** Although not required, many homeowners have a cover or shelter over their outdoor unit that allows airflow while reducing snow and ice buildup.
- Schedule maintenance:** If storm season is coming, book a tune-up with your Daikin contractor to catch small issues before they become big problems.

During the Storm

- Avoid tampering with the unit:** Do not attempt to clear ice, snow, or debris from the outdoor unit while the storm is happening.
- Reduce system load:** If the power is flickering, lower the thermostat a few degrees to lessen sudden strain on the unit.
- Use backup heat safely:** If you have alternative heating like a wood stove, use it properly—but never bring outdoor heaters or grills inside.

After the Storm

- Inspect safely:** Look for obvious damage such as dents or debris. If you see downed power lines nearby, stay away.
- Check for flooding:** If your outdoor unit was submerged in water, do not restart it until a technician inspects it.
- Clear snow and ice:** Gently clear away snow, leaves, or other debris blocking airflow. Never use sharp objects to chip ice off the coils.
- Restart carefully:** Once safe, turn the system back on and listen for unusual noises.
- Call your Daikin contractor if unsure:** If the system won't restart, is making unusual sounds, or has visible damage, book a service visit before further use.



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